It's Your Choice:
Benefits That Fit Your Lifestyle

2021 Health Benefits Decision Guide

Local Traditional Plan Insurance for Employees, Retirees, and COBRA Continuants

ET-2128 (9/4/2020)
PO2, PO12

About This Guide

This guide provides a high-level overview of benefits available to you for 2021; open enrollment is **September 28 - October 23, 2020**. For complete information, visit **etf.wi.gov/benefits-by-employer**

Your Enrollment Checklist

I'm happy with my benefits

☐ **Review changes for next year**
Each year there are changes to your benefits. Make sure that your plan is still available in your area.

- You do not need to re-enroll in health, dental, or vision insurance each year if you want to keep the same coverage you have now. Double check that your providers are still available.
- Every year, you *do* need to re-enroll for other options, such as an FSA, if offered by your employer.

☐ **Make sure your doctors are still covered**
Go to our website to see the provider directory for your health plan.

If you are not changing health coverage, no action is needed.

I'd like to make a change or I'm new

☐ **Follow the steps in this guide**
This guide was designed for you. There are steps and guidance throughout.

Are you a retiree with Medicare and non-Medicare members on your health insurance?

Pick the Medicare health plan first.

- If Medicare Advantage or Medicare Plus is selected, then pick a second plan for your non-Medicare members.
- If Health Plan Medicare is selected, your non-Medicare members will have the same health plan, just the non-Medicare version.

☐ **Enroll**
Employees: Contact your payroll/benefits office.

Retirees: Complete a paper application or go to our website to learn how to enroll.

Questions?

Employees: Contact your payroll/benefits office.

Retirees: Contact ETF at 1-877-533-5020.

What's Changing in 2021

Health Plans

Changes can happen each year. Use the health plan search on our website to find health plans and covered providers where you receive care.

Service Area Changes

The State Maintenance Plan (SMP) will no longer be available in the following county: Forest.

SMP will be offered in the following counties: Buffalo, Crawford, Florence, Jackson, La Crosse, Monroe, Pepin, Pierce, Polk, Rusk, St. Croix, and Trempealeau. Make sure your providers are in-network or select another plan.

Wellness

New "Health Check" Activities

All non-Medicare Advantage members have more options to complete your "health check" activity, including a routine dental exam or a health coaching call, to earn your $150 Well Wisconsin incentive in 2021.

Health Plan-Offered Wellness Incentives

Effective January 1, 2021, UnitedHealthcare is the only health plan that may offer financial wellness incentives to members. All other members are encouraged to participate in Well Wisconsin, administered by StayWell, to earn the $150 wellness incentive.

Silver Sneakers will still be available to Medicare Plus and Medicare Advantage members.

Supplemental Insurance

New Benefit Options

If your employer opts in, you may be eligible for two new supplemental benefits effective January 1, 2021:

- Accident Plan – available to active local employees.
- Vision – available to active local employees and retirees.

New Vision Administrator

DeltaVision, in partnership with EyeMed Vision Care, is the new administrator for the supplemental vision benefit. See page 21 for more details.

New Medical Benefit

Biofeedback for urinary incontinence will now be covered.

Electronic Pharmacy Enhancements

Navitus, the Pharmacy Benefit Manager, will launch the new eHealth Program for electronic prescribing, electronic prior authorization, and pharmacy benefit check. This new tool accesses your pharmacy benefit information at the site of care, helping to ensure your prescriptions are cost-effective and integrate with your current drug regimen. Your doctor can also submit electronic prescriptions and electronic prior authorizations, helping you to get the medications you need faster.

Get Easy Access to Your Prescription Benefits with Navitus' Mobile App

Enjoy greater convenience at your fingertips! With our mobile app you can:

- Compare medication prices to find the lowest cost option for you
- Locate the most convenient network pharmacies
- See medication and benefit information

With just a few taps you can get help to make more informed prescription decisions and be on your way to better health.

Download the Navitus Prescription Benefits mobile app today!

Download on the App Store

GET IT ON Google Play

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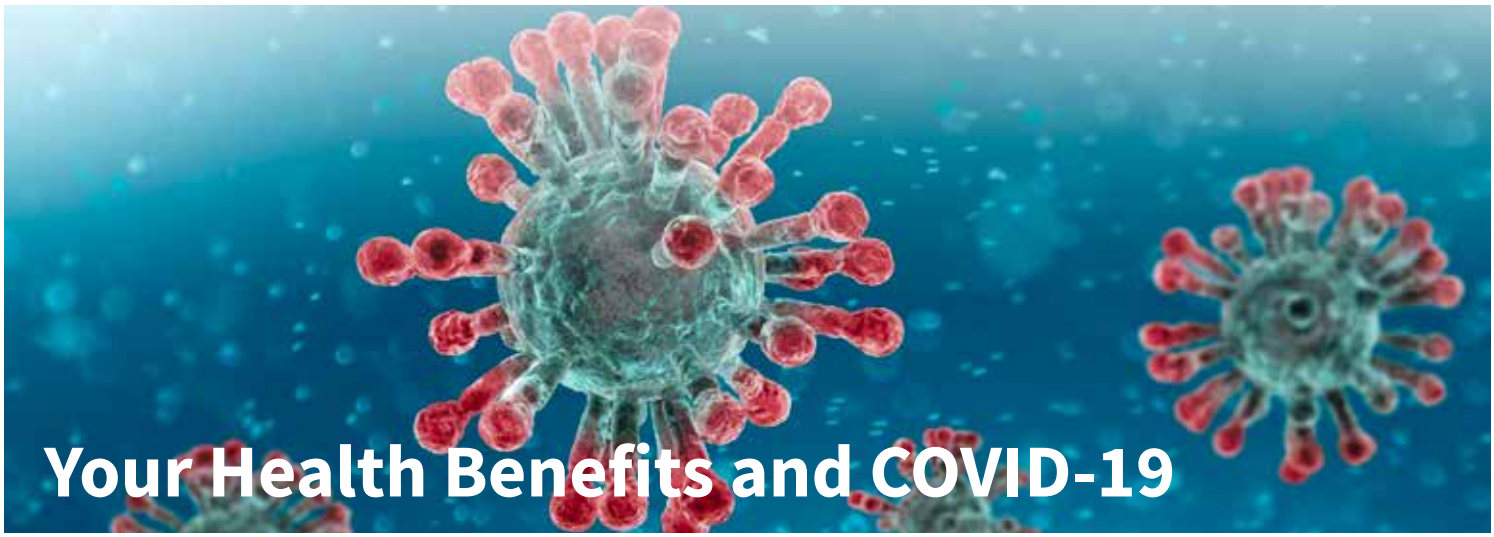


Your Health Benefits and COVID-19

ETF continues to work closely with state health officials and health plans to ensure you receive the care you need during the COVID-19 outbreak. Visit **etf.wi.gov/etf-response-covid-19** for the latest information about your health benefits and COVID-19.

Testing

Your health plan provider will cover diagnostic and antibody testing received from an in-network provider. Cost sharing may apply. Some plans may cover out-of-network testing. Contact your plan for details.

Vaccine Coverage

Should a COVID-19 vaccine become available during the 2021 plan year, the vaccine will be covered by your health plan.

ETF Will Not Attend In-Person Benefit Fairs

Instead, ETF will host online events to provide information for the 2021 health plan year and answer your questions in an online forum.

- **Register online**
  Register anytime for an online event that fits with your schedule.
- **Save time, stay safe**
  Ask your questions from the comfort of home, no travel needed.
- **Stay connected**
  Hear from vendors like Delta Dental and StayWell, and ask your questions directly to the health plans.

Visit **etf.wi.gov** for member education opportunities and to register.

Need Care Fast? Know Your Options

When you need medical care, it's important to know where to turn. See **etf.wi.gov/video/get-medical-care-when-you-need-it-fast** for a video that explains your options, including what makes sense for you and your wallet. Many health plans also offer a 24-hour nurseline. A nurseline may be useful to determine what type of care is most appropriate for your symptoms.

Telehealth	Doctor's Office	Urgent Care	Emergency Care
Fast, usually within 30 minutes	Same day appointments may be available	Expanded hours, open evenings and weekends	24/7 access
$	$$	$$$	$$$$
Minor, non-emergency medical needs	When you need in-person care	Non-life threatening, immediate medical needs	Serious medical needs

Who's Your REASON?

WELL WISCONSIN 2021:

More Choices, Same Rewards

Well Wisconsin, administered by StayWell®, supports you on your personal health journey and rewards you with a $150 incentive. Access free and confidential resources and services, such as health coaching, online challenges and more. **NEW FOR 2021:** More options to complete your "health check" activity, including a routine dental visit and a health coaching call!

Note: Retirees will see taxes removed from the total gift card amount. Medicare Advantage participants are not eligible for the Well Wisconsin incentive and have wellness incentives available through UnitedHealthcare.

WELL WISCONSIN
Healthier starts with you

wellwisconsin.staywell.com | 1-800-821-6591

STAYWELL

StayWell® is a registered trademark of StayWell Company, LLC. All health and wellness incentives are considered taxable income to the subscriber and are reported to your employer. Personal health information is protected by federal law and will not be shared with ETF, the group insurance board, or your employer.

For Participants without Medicare

Step 1: Choose a Plan Design

A plan design determines:

- How much you pay per month
- How much you pay when you visit a provider
- Whether you can see providers locally or nationwide
- If you can see providers out-of-network

Quick Comparison

A high-level overview of the available plan designs. See the next page for a breakdown of costs when you visit the doctor, have labs drawn or fill a prescription.

	Local Traditional Health Plan	Local Access Plan
Monthly Cost (Premium)	$$$$	$$$$
Cost Per Visit	$$$$	$$$$
Provider Availability	Local	Nationwide
Nationwide Pharmacies	✔	✔
Out-of-Network Benefits	Emergency and urgent care	✔
Available Health Plan(s)	9 plans	WEA Trust

Breakdown of Your Medical Costs

The table below lists how much you will pay for common services received in-network.

	Local Traditional Health Plan	Local Access Plan
Annual Medical Deductible	None	
Annual Medical Out-of-Pocket Limit (OOPL) Individual / Family The most you will pay in a year for covered medical services	$6,850 / $13,700 Only applies to durable medical equipment, and emergency room copays	
Medical Coinsurance	None Plan pays 100% for most services Exceptions: durable medical equipment, adult hearing aids and cochlear implants	
Preventive Services See healthcare.gov/preventive-care-benefits	$0	
Telehealth Visit	$0	
Primary Care Office Visit	$0	
Specialty Provider Office Visit	$0	
Urgent Care	$0	
Emergency Room Copay waived if admitted to inpatient directly from emergency room or for observation for 24 hours or longer	$60 copay	
Durable Medical Equipment and Supplies	20% up to $500 per person	
Hearing Aids for Adults Per ear, every 3 years	20% until plan pays $1,000, then 100% of the costs	
Hearing Aids for Children Under Age 18 Per ear, every 3 years	$0	

The Local Access Plan offers out-of-network benefits. To learn about the out-of-network benefits, visit our website.

Breakdown of Your Pharmacy Costs

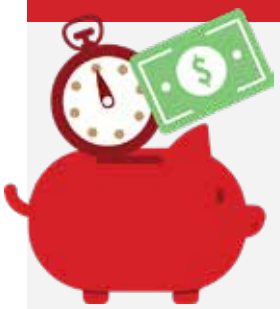
You must use an in-network pharmacy. Visit **etf.benefits.navitus.com** to find an in-network pharmacy near you. In-network pharmacies are available nationwide. Both plan designs have the same pharmacy benefits.

Prescription Deductible	None
Prescription Copay / Coinsurance	
Level 1	$5 or less
Level 2	20% ($50 max)
Level 3	40% ($150 max)[1]
Level 4	$50[2]
Preventive (As federally required)	$0 - Plan pays 100%
Prescription Out-Of-Pocket Limit	
Levels 1 & 2 (Individual / Family)	$600 / $1,200
Level 3 (Individual / Family)	$6,850 / $13,700
Level 4 (Individual / Family)	$1,200 / $2,400

[1]For Level 3 "Dispense as Written" or "DAW-1" drugs, your doctor must submit a one-time FDA MedWatch form to Navitus. If there is no form on file with Navitus, you will pay more. Contact Navitus for details.

[2]Must fill at Lumicera Health Services specialty pharmacy or UW Health Specialty Pharmacies.

Save $ on Your Medications with Mail Service



- **Lower cost**
  Get a 3-month supply for only 2 copays.
- **Easy refills**
  Order refills online or sign up for EZAutoFill.
- **Pharmacist support**
  Have a question about your medication? Pharmacists are available 24/7.
- **Secure, free, and fast delivery**
  Packaging is safe and respects your privacy. Delivery is free and fast.

For more information, visit **serve-you-rx.com/navitus** or call **1-800-481-3340**.

For Retirees with Medicare

Step 1: Choose a Plan Design

A plan design determines:

- How much you pay per month
- How much you pay when you visit a provider
- Whether you can see providers locally or nationwide
- If your health plan will help pay for services not covered by Medicare

Quick Comparison

A high-level overview of the available plan designs. See the next page for a breakdown of costs when you visit the doctor, have labs drawn or fill a prescription.

	Medicare Advantage	Medicare Plus	Health Plan Medicare
Monthly Cost (Premium)	$$$	$$$	$$$
Provider Availability (Provider must accept Medicare payments)	Nationwide	Worldwide	Local
Nationwide Pharmacies	✔	✔	✔
Available Health Plan(s)	UnitedHealthcare	WEA Trust	9 plans
Helps Pay for Services Not Covered by Medicare	✔ Also helps pay for: hearing aids, routine hearing and vision exams, durable medical equipment	None	✔ Also helps pay for: hearing aids, routine hearing and vision exams, durable medical equipment
Covered Length of Stay at a Skilled Nursing Facility	120 days at any facility	120 days at a Medicare-approved facility 30 days at a facility not approved by Medicare	120 days at any facility

Breakdown of Your Medical Costs

	Medicare Advantage & Health Plan Medicare	Medicare Plus
Annual Medical Deductible	$0	$0
Annual Medical Coinsurance	$0*	$0*
Annual Medical Out-of-Pocket Limit (OOPL)	None*	None*
Outpatient illness/injury related services	$0	$0
Emergency Room Copay	$60 copay (Waived if admitted as an inpatient directly from the emergency room or for observation for 24 hours or longer)	$0
Licensed Skilled Nursing Facility Medicare-covered services in a Medicare-approved facility	$0 for the first 120 days, 100% after 120 days **3-day hospital stay required** for Health Plan Medicare. (Not required for Medicare Advantage)	$0 for the first 120 days, 100% after 120 days **Requires a 3-day hospital stay**
Licensed Skilled Nursing Facility (Non-Medicare approved facility) If admitted within 24 hours following a hospital stay	$0 for the first 120 days, 100% after 120 days	$0 for eligible expenses for the first 30 days, 100% after 30 days
Hospital Semiprivate room and board, and miscellaneous hospital services and supplies such as drugs, X-rays, lab tests and operating room	$0 Must be medically necessary and in-network unless emergency	$0 for first 90 days and up to 150 days with “lifetime reserve” "Lifetime reserve” days are a one-time additional 60 days of hospital coverage paid by Medicare Once “lifetime reserve” is exhausted, you pay 100% after 90 days
Medical Supplies Durable medical equipment, durable diabetic equipment and related supplies	**Medicare-approved supplies:** 20% up to $500 OOPL per individual, after OOPL: $0 **Supplies NOT covered by Medicare:** 20% up to $500 OOPL per individual, after OOPL: $0	**Medicare-approved supplies:** $0 **Supplies NOT covered by Medicare:** 100%
Routine Hearing Exam	$0	100%
Hearing Exam for Illness or Disease	$0	$0

	Medicare Advantage & Health Plan Medicare	Medicare Plus
Hearing Aid Per ear, every 3 years	20% until plan pays $1,000, then 100% of the costs	100%
Home Health Care If receiving care under a doctor for part-time skilled nursing care, part-time home health aide care, physical therapy, occupational therapy, speech-language pathology services, medical social services	**Medicare pays:** 100% for visits considered medically necessary by Medicare, generally fewer than 7 days a week, less than 8 hours a day and 28 or fewer hours per week for up to 21 days **Plan pays:** 100% for 50 visits per year, plan may approve an additional 50 visits **Medicare Advantage** has no visit limits **You pay:** Full costs of visits not covered by Medicare and the plan beyond the 50 (or if approved, 100) visits per year	**Medicare pays:** 100% for visits considered medically necessary by Medicare, generally fewer than 7 days a week, less than 8 hours a day and 28 or fewer hours per week for up to 21 days **Plan pays:** 100% for up to 365 visits per year **You pay:** Full costs of visits beyond 365 visits per year

*Different for medical supplies and hearing aids

Breakdown of Your Pharmacy Costs

You must use an in-network pharmacy. Visit **members.navitus.com** to find an in-network pharmacy near you. In-network pharmacies are available nationwide. All Medicare plan designs have the same pharmacy benefits.

Prescription Deductible	None
Prescription Copay / Coinsurance	
Level 1	$5
Level 2	20% ($50 max)
Level 3	40% ($150 max)
Level 4	$50*
Preventive As federally required	$0 - Plan pays 100%
Prescription Out-Of-Pocket Limit	
Levels 1 & 2 (Individual / Family)	$600 / $1,200
Level 3 (Individual / Family)	$6,850 / $13,700
Level 4 (Individual / Family)	$1,200 / $2,400

*Price if you fill at Lumicera Health Services specialty pharmacy or UW Health Specialty Pharmacies. If you do not fill at one of these pharmacies, you will pay 40% ($200 max). The amounts paid will not apply to the Level 4 OOPL, rather, to a limit of $6,850 individual / $13,700 family.

For all participants

Step 2: Choose a Health Plan

Complete this step if you selected the Local Health Plan or Health Plan Medicare. Skip the map and turn to pages 15-17 for rates if you selected:

- the Local Access Plan (available worldwide),
- Medicare Advantage (available nationwide), or
- Medicare Plus (available worldwide).

A health plan determines:

- Where you can receive care
- What providers you can see

Provider directories can be found on our website. Some plans let you see providers in nearby states.

Health Plans by County

Adams

- Dean Health Plan*
- Quartz - Community
- WEA Trust - East

Ashland

- GHC of Eau Claire
- HealthPartners Health Plan
- WEA Trust West - Chippewa Valley

Barron

- Dean Health Plan - Prevea360
- HealthPartners Health Plan
- WEA Trust West - Chippewa Valley
- WEA Trust West - Mayo Clinic Health System

Bayfield

- GHC of Eau Claire
- HealthPartners Health Plan
- WEA Trust West - Chippewa Valley

Brown

- Dean Health Plan - Prevea360
- Robin with HealthPartners
- Network Health
- WEA Trust - East

*limited provider availability

Available in every county: **Medicare Advantage** (available nationwide), or the **Access Plan** or **Medicare Plus** (both available worldwide).

Buffalo
- Dean Health Plan - Prevea360*
- HealthPartners Health Plan
- State Maintenance Plan (SMP) by WEA Trust
- WEA Trust West - Mayo Clinic Health System

Burnett
- GHC of Eau Claire
- HealthPartners Health Plan
- WEA Trust West - Chippewa Valley
- WEA Trust West - Mayo Clinic Health System

Calumet
- Network Health
- Robin with HealthPartners
- WEA Trust - East

Chippewa
- Dean Health Plan - Prevea360
- HealthPartners Health Plan
- Quartz - Community
- WEA Trust West - Chippewa Valley
- WEA Trust West - Mayo Clinic Health System

Clark
- GHC of Eau Claire
- HealthPartners Health Plan
- Quartz - Community*
- WEA Trust West - Chippewa Valley

Columbia
- Dean Health Plan
- GHC of South Central Wisconsin
- Quartz - Community
- WEA Trust - East

Crawford
- Dean Health Plan*
- HealthPartners Health Plan
- Medical Associates Health Plan
- State Maintenance Plan (SMP) by WEA Trust
- Quartz - Community
- WEA Trust West - Mayo Clinic Health System

*limited provider availability

Dane
- Dean Health Plan
- GHC of South Central Wisconsin
- Quartz - UW Health

Dodge
- Dean Health Plan
- Network Health
- Quartz - Community
- WEA Trust - East
- WEA Trust West - Mayo Clinic Health System*

Door
- Dean Health Plan - Prevea360
- Network Health
- Robin with HealthPartners
- WEA Trust - East

Douglas
- GHC of Eau Claire
- HealthPartners Health Plan
- WEA Trust West - Chippewa Valley
- WEA Trust West - Mayo Clinic Health System

Dunn
- Dean Health Plan - Prevea360
- HealthPartners Health Plan
- WEA Trust West - Chippewa Valley
- WEA Trust West - Mayo Clinic Health System

Eau Claire
- Dean Health Plan - Prevea360
- HealthPartners Health Plan
- Quartz - Community
- WEA Trust West - Chippewa Valley
- WEA Trust West - Mayo Clinic Health System

Florence
- Robin with HealthPartners
- State Maintenance Plan (SMP) by WEA Trust

Fond du Lac
- Dean Health Plan
- Network Health
- Quartz - Community
- Robin with HealthPartners
- WEA Trust - East

Forest
- HealthPartners Health Plan*
- WEA Trust - East*

Grant
- Dean Health Plan
- GHC of South Central Wisconsin*
- HealthPartners Health Plan
- Medical Associates Health Plan
- Quartz - Community

Green
- Dean Health Plan
- MercyCare Health Plan*
- Quartz - Community

Green Lake
- Dean Health Plan*
- Network Health
- Robin with HealthPartners
- WEA Trust - East

Iowa
- Dean Health Plan
- GHC of South Central Wisconsin
- Medical Associates Health Plan
- Quartz - Community

Iron
- GHC of Eau Claire
- HealthPartners Health Plan*
- WEA Trust West - Chippewa Valley*

Jackson
- HealthPartners Health Plan
- Quartz - Community
- State Maintenance Plan (SMP) by WEA Trust
- WEA Trust West - Chippewa Valley
- WEA Trust West - Mayo Clinic Health System

Available in every county: **Medicare Advantage** (available nationwide), or the **Access Plan** or **Medicare Plus** (both available worldwide).

Jefferson
- Dean Health Plan
- GHC of South Central Wisconsin
- MercyCare Health Plan
- Quartz - Community
- WEA Trust - East

Juneau
- Dean Health Plan
- GHC of South Central Wisconsin
- HealthPartners Health Plan
- Quartz - Community
- WEA Trust - East

Kenosha
- Network Health
- WEA Trust - East

Kewaunee
- Dean Health Plan - Prevea360
- Network Health
- Robin with HealthPartners
- WEA Trust - East

La Crosse
- HealthPartners Health Plan
- Quartz - Community
- State Maintenance Plan (SMP) by WEA Trust
- WEA Trust West - Mayo Clinic Health System

Lafayette
- Dean Health Plan
- GHC of South Central Wisconsin *
- Medical Associates Health Plan
- Quartz - Community

Langlade
- GHC of Eau Claire
- HealthPartners Health Plan
- WEA Trust - East

Lincoln
- GHC of Eau Claire
- HealthPartners Health Plan
- WEA Trust - East

Manitowoc
- Dean Health Plan - Prevea360
- Network Health
- Robin with HealthPartners
- WEA Trust - East

Marathon
- GHC of Eau Claire
- HealthPartners Health Plan
- WEA Trust - East

Marinette
- Dean Health Plan - Prevea360*
- Network Health
- Robin with HealthPartners
- WEA Trust - East

Marquette
- Dean Health Plan*
- Network Health*
- Quartz - Community
- Robin with HealthPartners
- WEA Trust - East

Menominee
- Dean Health Plan - Prevea360
- Network Health*
- Robin with HealthPartners
- WEA Trust - East

Milwaukee
- Network Health
- WEA Trust - East

Monroe
- HealthPartners Health Plan
- Quartz - Community
- State Maintenance Plan (SMP) by WEA Trust
- WEA Trust West - Mayo Clinic Health System

Oconto
- Dean Health Plan - Prevea360
- Network Health
- Robin with HealthPartners
- WEA Trust - East

Oneida
- GHC of Eau Claire
- HealthPartners Health Plan
- WEA Trust - East

Outagamie
- Dean Health Plan - Prevea360*
- Network Health
- Robin with HealthPartners
- WEA Trust - East

Ozaukee
- Network Health
- WEA Trust - East

Pepin
- Dean Health Plan - Prevea360*
- HealthPartners Health Plan
- State Maintenance Plan (SMP) by WEA Trust
- WEA Trust West - Chippewa Valley
- WEA Trust West - Mayo Clinic Health System

Pierce
- HealthPartners Health Plan
- State Maintenance Plan (SMP) by WEA Trust
- WEA Trust West - Chippewa Valley
- WEA Trust West - Mayo Clinic Health System

Polk
- HealthPartners Health Plan
- State Maintenance Plan (SMP) by WEA Trust
- WEA Trust West - Chippewa Valley
- WEA Trust West - Mayo Clinic Health System

Portage
- HealthPartners Health Plan
- Network Health
- WEA Trust - East

Price
- GHC of Eau Claire
- HealthPartners Health Plan
- WEA Trust - East

Racine
- Network Health
- WEA Trust - East

*limited provider availability

Available in every county: **Medicare Advantage** (available nationwide), or the **Access Plan** or **Medicare Plus** (both available worldwide).

Richland
- Dean Health Plan
- HealthPartners Health Plan*
- Quartz - Community

Rock
- Dean Health Plan
- MercyCare Health Plan
- Quartz - Community
- WEA Trust - East

Rusk
- HealthPartners Health Plan
- State Maintenance Plan (SMP) by WEA Trust
- WEA Trust West - Chippewa Valley
- WEA Trust West - Mayo Clinic Health System*

Sauk
- Dean Health Plan
- GHC of South Central Wisconsin
- Quartz - Community

Sawyer
- GHC of Eau Claire
- HealthPartners Health Plan
- WEA Trust West - Chippewa Valley
- WEA Trust West - Mayo Clinic Health System

Shawano
- Dean Health Plan - Prevea360*
- Network Health
- Robin with HealthPartners
- WEA Trust - East

Sheboygan
- Dean Health Plan - Prevea360
- Network Health
- WEA Trust - East

St. Croix
- HealthPartners Health Plan
- State Maintenance Plan (SMP) by WEA Trust
- WEA Trust West - Chippewa Valley
- WEA Trust West - Mayo Clinic Health System

Taylor
- GHC of Eau Claire
- HealthPartners Health Plan
- WEA Trust - East

Trempealeau
- HealthPartners Health Plan
- Quartz - Community
- State Maintenance Plan (SMP) by WEA Trust
- WEA Trust West - Mayo Clinic Health System

Vernon
- Dean Health Plan
- HealthPartners Health Plan
- Quartz - Community
- WEA Trust West - Mayo Clinic Health System

Vilas
- GHC of Eau Claire
- HealthPartners Health Plan
- WEA Trust - East

Walworth
- Dean Health Plan*
- MercyCare Health Plan
- Quartz - Community
- WEA Trust - East

Washburn
- GHC of Eau Claire
- HealthPartners Health Plan
- WEA Trust West - Chippewa Valley
- WEA Trust West - Mayo Clinic Health System

Washington
- Network Health
- WEA Trust - East

Waukesha
- Dean Health Plan
- Network Health
- Quartz - Community
- WEA Trust - East

Waupaca
- Network Health
- Robin with HealthPartners
- WEA Trust - East

Waushara
- Network Health*
- Robin with HealthPartners
- WEA Trust - East

Winnebago
- Network Health
- Robin with HealthPartners
- WEA Trust - East

Wood
- HealthPartners Health Plan
- Quartz - Community*
- WEA Trust - East

*limited provider availability

Available in every county: **Medicare Advantage** (available nationwide), or the **Access Plan** or **Medicare Plus** (both available worldwide).

Health Plan Quality

Each year, participating health plans are evaluated on key care delivery areas, such as wellness, prevention, disease management, customer satisfaction, and efficient use of resources. Participating health plans report health care quality outcomes to leading national organizations, such as the National Committee for Quality Assurance (NCQA) and the Centers for Medicare & Medicaid Services (CMS). Visit **etf.wi.gov** for more information about health plan quality. You can use these quality resources to help make an informed decision about which health plan is right for you.

Monthly Premiums (Participants **without** Medicare)

Uniform Dental premiums are added to your medical premiums if you choose coverage. See premiums on page 20.

	Local Traditional Health Plan	
	Individual	**Family**
Dean Health Insurance	$782.90	$1,920.26
Dean Health Insurance - Prevea360	$786.46	$1,929.16
GHC of Eau Claire	$853.06	$2,095.66
GHC of South Central Wisconsin	$755.14	$1,850.86
HealthPartners Health Plan	$991.44	$2,441.62
Medical Associates Health Plans	$721.84	$1,767.62
MercyCare Health Plans	$754.02	$1,848.06
Network Health	$897.82	$2,207.56
Quartz - Community	$942.44	$2,319.12
Quartz - UW Health	$712.12	$1,743.32
Robin with HealthPartners Health Plan	$1,032.24	$2,543.62
State Maintenance Plan (SMP)[1] by WEA Trust	$812.06	$1,993.16
WEA Trust - East	$924.60	$2,274.52
WEA Trust West - Chippewa Valley	$1,096.66	$2,704.66
WEA Trust West - Mayo Clinic Health System	$1,064.46	$2,624.16
	Local Access Plan	
	Individual	**Family**
WEA Trust[1]	$1,189.06	$2,935.66

[1]Members with the Access Plan or SMP coverage who enroll in Medicare Parts A and B will automatically be moved to the Medicare Plus plan. All other non-Medicare family members will remain covered under the Access Plan or SMP.

Monthly Premiums (Retirees **with** Medicare)

"Medicare All" is family coverage where all insured members are enrolled in Medicare Parts A, B and D. **"Medicare Some"** is family coverage with at least one insured family member enrolled in Medicare Parts A, B and D. The "Medicare Some" rates below include the Local Traditional Health Plan for non-Medicare members.

Uniform Dental premiums are added to your medical premiums if you choose coverage. See premiums on page 20.

	Individual	Medicare Some	Medicare All
	Medicare Advantage		
UnitedHealthcare	$250.60	See next page	$476.54
	Medicare Plus		
WEA Trust	$368.68	See next page	$712.70
	Health Plan Medicare		
Dean Health Insurance	$466.58	$1,224.82	$908.50
Dean Health Insurance - Prevea360	$468.32	$1,230.12	$911.98
GHC of Eau Claire	$423.48	$1,251.88	$822.30
GHC of South Central Wisconsin	$460.40	$1,190.88	$896.14
HealthPartners Health Plan	$414.40	$1,381.18	$804.14
Medical Associates Health Plans	$363.60	$1,060.78	$702.54
MercyCare Health Plans	$413.60	$1,142.96	$802.54
Network Health	$531.78	$1,404.94	$1,038.90
Quartz - Community	$481.62	$1,399.40	$938.58
Quartz - UW Health	$387.18	$1,074.64	$749.70
Robin with HealthPartners Health Plan	$426.90	$1,434.48	$829.14
State Maintenance Plan (SMP) by WEA Trust	$368.68	$1,156.08	$712.70
WEA Trust - East	$427.20	$1,327.14	$829.74
WEA Trust West - Chippewa Valley	$496.70	$1,568.70	$968.74
WEA Trust West - Mayo Clinic Health System	$485.12	$1,524.92	$945.58

Monthly Premiums

“Medicare Some” Rates for Medicare Plus & Medicare Advantage

When you select Medicare Advantage or Medicare Plus to coordinate with your Medicare coverage, you can select a different plan for your non-Medicare members.

Uniform Dental premiums are added to your medical premiums if you choose coverage. See premiums on page 20.

Non-Medicare Health Plan	with Medicare Advantage	with Medicare Plus
Dean Health Insurance	$1,008.84	$1,126.92
Dean Health Insurance - Prevea360	$1,012.40	$1,130.48
GHC of Eau Claire	$1,079.00	$1,197.08
GHC of South Central Wisconsin	$981.08	$1,099.16
HealthPartners Health Plan	$1,217.38	$1,335.46
Medical Associates Health Plans	$947.78	$1,065.86
MercyCare Health Plans	$979.96	$1,098.04
Network Health	$1,123.76	$1,241.84
Quartz - Community	$1,168.38	$1,286.46
Quartz - UW Health	$938.06	$1,056.14
Robin with HealthPartners Health Plan	$1,258.18	$1,376.26
State Maintenance Plan (SMP) by WEA Trust	$1,038.00	$1,156.08
WEA Trust - East	$1,150.54	$1,268.62
WEA Trust West - Chippewa Valley	$1,322.60	$1,440.68
WEA Trust West - Mayo Clinic Health System	$1,290.40	$1,408.48
Access Plan by WEA Trust	$1,415.00	$1,533.08

For all participants

Step 3: Consider Supplemental Benefits

You may be eligible for even more coverage if your employer chooses to offer dental, vision, and/or accident insurance.

Retirees are eligible for dental and vision insurance.

Dental Insurance

Step 1: Sign up for basic coverage

Get covered for basic procedures such as cleanings, fluoride treatment, fillings and orthodontia

Uniform Dental
Available to those **enrolled** in health insurance under the State of Wisconsin Group Health Insurance Program

or

Delta Dental PPO Plus Premier™ – Preventive Plan
Only available to those **not enrolled** in health insurance through the program

+

Step 2: Add more coverage if needed

Get covered for items such as crowns, bridges, dentures, implants and root canals

Delta Dental PPO™ - Select Plan

or

Delta Dental PPO Plus Premier™ - Select Plus Plan

Things to Note

- Uniform Dental coverage mirrors your health insurance coverage. Example: If you elect family health insurance with dental, you will be enrolled in family dental coverage.
- Enrollment continues each year unless you cancel during the open enrollment period.
- Make sure your dentist is covered. The Select Plan has fewer in-network dentists than the Select Plus, Uniform Dental and Preventive plans.

Plan Administrator

DELTA DENTAL®

1-844-337-8383
deltadentalwi.com/state-of-wi

All plans are offered through Delta Dental.

Visit their website and create an account to find in-network providers, print ID cards, view your claims and more!

What is Covered

	Uniform Dental & Preventive Plan	Select Plan	Select Plus Plan
In-Network providers (No out-of-network coverage)	Delta Dental PPO & Premier providers	Delta Dental PPO	Delta Dental PPO & Premier providers
Annual deductible	None	$100 / person	$25 / person
Annual benefit max	$1,000 / person	$1,000 / person	$2,500 / person
Waiting period	None	None	None
Routine evaluations, dental cleanings, sealants, bitewing and panoramic X-rays, fluoride treatments, pulp vitality tests	100%	*No coverage*	*No coverage*
Fillings	100%	*No coverage*	*No coverage*
Anesthesia (general and IV sedation)	80%	50%	80%
Emergency pain relief	80%	*No coverage*	*No coverage*
Periodontal maintenance	100%	*No coverage*	*No coverage*
Crowns, bridges, dentures, implants	*No coverage*	50%	60%
Surgical extraction, root canal (endodontics), periodontics (except maintenance), oral surgery	*No coverage*	50%	80%
Non-surgical extractions (above gumline)	90%	*No coverage*	*No coverage*
Orthodontics coverage	50% (Under age 19)	*No coverage*	50% (Any age)
Orthodontics lifetime maximum	$1,500	*No coverage*	$1,500

Monthly Cost (Premium)

The Uniform Dental premium is added to your health insurance premium. Preventive Plan, Select Plan and Select Plus Plan are separate deductions.

For Employees

	Uniform Dental	Preventive Plan	Select Plan	Select Plus Plan
Individual	$30.20*	$30.20	$9.28	$16.82
Individual + Child(ren)	---	---	$12.52	$31.12
Individual + Spouse	---	---	$18.56	$33.64
Family	$75.50*	$75.50	$22.28	$51.30

*Added to your health insurance premium and may be partially paid by your employer

For Retirees

	Uniform Dental	Preventive Plan	Select Plan	Select Plus Plan
Retiree	$30.20	$30.20	$15.44	$27.06
Retiree + Child(ren)	---	---	$21.19	$50.06
Retiree + Spouse	---	---	$31.39	$54.12
Family	$75.50*	$75.50	$37.67	$82.54

*Medicare Some or Medicare All recipients pay a family rate of $60.40

Accident Plan

New for 2021!

Provides a cash payment to help cover out-of-pocket expenses regardless of any other insurance coverage. Available only for active employees.

Coverage Includes:

- Concussions, dislocations, lacerations, fractures, X-rays, emergency care, hospitalization, surgeries, follow-up care, support care, accidental death & dismemberment (up to $100,000), and many other medical and support benefits including identity theft protection and travel assistance.

1-866-295-8690

www.LifeBenefits.com/plandesign/WIETF

madisonbranch@securian.com

Monthly Premium:

Employee: $4.38 | Employee + Spouse: $6.26 | Employee + Child(ren): $8.44 | Family: $12.32

Vision Insurance

DeltaVision, in partnership with EyeMed Vision Care, will be the plan administrator beginning January 2021. Check that your vision provider is in network, or note the cost and coverage differences for out-of-network providers. Visit **www.deltadentalwi.com/state-of-wi-vision** to find more coverage information and **www.eyemedvisioncare.com** for in-network providers.

Monthly Cost (Premium)

The DeltaVision premium is an additional monthly cost, and is not included in your health insurance premium. Note the cost and coverage differences when you choose to see an in- or out-of-network provider.

Employee	Individual + Spouse	Individual + Child(ren)	Employee Family
$5.72	$11.42	$12.88	$20.58

Retiree	Retiree + Spouse	Retiree + Child(ren)	Retiree Family
$5.72	$11.42	$11.42	$13.41

What is Covered

	In-Network Providers	Out-of-Network Providers
Yearly routine exam copay	$15 / person (covered up to twice a year for children)	Up to $45 / person
Eyeglasses exam copay	$15 / person	Up to $45 / person
Contact lens exam copay	$40 / person	Up to $45 / person
Retinal imaging copay	Up to $39 / person	*No coverage*
Frames/lens copay	$0 copay $150 allowance 20% off any cost over $150	Up to $70 / person
Single vision eyeglasses copay	$25 / person	Up to $30 / person
Bifocal eyeglasses copay	$25 / person	Up to $50 / person
Conventional contacts	$0 copay $150 allowance 15% off any cost over $150	Up to $105 / person
Disposable contacts	$0 copay $150 allowance	Up to $105 / person

Things to Note

- DeltaVision is the new plan administrator. (Yes, a close relation to Delta Dental. Don't worry, they take care of eyes too.)
- Active employees may be eligible for vision coverage if your employer chooses to offer this benefit. All retirees are eligible.
- Make sure your vision provider is covered.

Plan Administrator

New provider for 2021!

DeltaVision®

1-844-337-8383
deltadentalwi.com/state-of-wi-vision

See etf.wi.gov for complete coverage. Contact DeltaVision with questions.

Health Plan and Vendor Contact Information

ConnectYourCare
1-833-881-8158
www.connectyourcare.com/etf

Dean Health Insurance
1-800-279-1301
deancare.com/wi-employees

Dean Health Insurance-Prevea360 Health Plan
1-877-230-7555
prevea360.com/wi-employees

Delta Dental
1-844-337-8383
deltadentalwi.com/state-of-wi

DeltaVision in partnership with EyeMed Vision Care
1-844-337-8383
deltadentalwi.com/state-of-wi-vision

Group Health Cooperative of Eau Claire (GHC-EC)
1-888-203-7770, 715-552-4300
group-health.com

Group Health Cooperative of South Central Wisconsin (GHC-SCW)
1-800-605-4327, 608-828-4853
ghcscw.com

HealthPartners Health Plan
1-855-542-6922, 952-883-5000
healthpartners.com/stateofwis

Medical Associates Health Plans
1-866-421-3992
mahealthcare.com

MercyCare Health Plans
1-800-895-2421 option 5
mercycarehealthplans.com

Navitus Health Solutions
1-866-333-2757
www.navitus.com

Navitus MedicareRx (PDP)
(Prescription drug coverage for Medicare eligible retirees)
1-866-270-3877
medicarerx.navitus.com

Network Health
1-844-625-2208, 920-720-1811
networkhealth.com/employer/state

Quartz
1-844-644-3455
ChooseQuartz.com

Robin with HealthPartners Health Plan
1-855-542-6922
healthpartners.com/etfrobin

Securian Financial
1-866-295-8690
www.LifeBenefits.com/plandesign/WIETF

StayWell
1-800-821-6591
wellwisconsin.staywell.com

UnitedHealthcare
1-844-876-6175
UHCRetiree.com/etf

WEA Trust
1-866-485-0630
weatruststate.com

Open Enrollment: September 28 - October 23, 2020

Mailed application must be postmarked by October 23, 2020

1-877-533-5020
7:00 a.m. to 5:00 p.m. (CST)
Monday-Friday

PO Box 7931
Madison, WI 53707-7931

etf.wi.gov

@wi_etf

Nondiscrimination and Language Access 42 U.S. Code § 18116
ETF complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex.

ETF provides free aids and services to people with disabilities to communicate effectively with us, such as qualified sign language interpreters and written information in other formats (large print, audio, accessible electronic formats and others). ETF provides free language services to people whose primary language is not English, such as qualified interpreters and information written in other languages.

If you need these services, contact ETF at 1-877-533-5020; TTY: 711. If you believe that ETF has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with: ETF Office of Policy, Privacy & Compliance
P.O. Box 7931, Madison, WI 53707-7931
1-877-533-5020; TTY: 711 • Fax: 608-267-4549
Email: ETFSMBPrivacyOfficer@etf.wi.gov

If you need help filing a grievance, ETF's Office of Policy, Privacy & Compliance is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal at crportal.hhs.gov/ocr/portal/lobby.jsf or by mail or phone:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201

1-800-368-1019; 1-800-537-7697 (TDD)

Complaint forms are available at hs.gov/ocr/office/file/index.html.

The Wisconsin Department of Employee Trust Funds is a state agency that administers the Wisconsin Retirement System pension, health insurance and other benefits offered to eligible government employees, former employees and retirees.

Spanish – ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-877-533-5020 (TTY: 711).

Hmong – LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 1-877-533-5020 (TTY: 711).

Chinese– 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-877-533-5020（TTY：711）

German – ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-877-533-5020 (TTY: 711).

Arabic – ملاحظة: إذا كنت تتحدث اللغة العربية، فهناك خدمة مساعدة متاحة بلغتك دون أي مصاريف. اتصل بالرقم 1-877-533-5020 (خدمة الصم والبكم: 711)

Russian – ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-877-533-5020 (телетайп: 711).

Korean – 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-877-533-5020 (TTY: 711)번으로 전화해 주십시오.

Vietnamese – CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-877-533-5020 (TTY: 711).

Pennsylvania Dutch – Wann du [Deitsch (Pennsylvania German / Dutch)] schwetzscht, kannscht du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: Call 1-877-533-5020 (TTY: 711).

Laotian/Lao – ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທຣ 1-877-533-5020 (TTY: 711).

French – ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-877-533-5020 (ATS : 711).

Polish – UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwońpod numer 1-877-533-5020 (TTY: 711).

Hindi – ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 1-877-533-5020 (TTY: 711) पर कॉल करें।

Albanian – KUJDES: Nëse flitni shqip, për ju ka në dispozicion shërbime të asistencës gjuhësore, papagesë. Telefononi në 1-877-533-5020 (TTY: 711).

Tagalog – PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-877-533-5020 (TTY: 711).

For EEOC, COBRA, ACA marketplace and more federal and state notices, visit etf.wi.gov

Every effort has been made to ensure information in this guide is accurate. In the event of conflicting information, federal law, state statute, state health contracts and/or policies and provisions established by the State of Wisconsin Group Insurance Board shall be followed. The most current information can be found at etf.wi.gov.