myETF Benefits – Divorce

General Information Special Notes Step-by-Step Instructions (Text Only) Step-by-Step Instructions with Visuals

General Information

These instructions provide the steps to report a divorce and change health insurance coverage through the myETF Benefits Application.

These instructions make the assumption that member has successfully logged into the myETF Benefits and has been automatically directed to the myInfo. Please see the myETF Benefits login instructions for more details.

Special Notes

- The individual accessing the system must have enrolled in a health benefit plan through the State of Wisconsin.
- The application requires Internet Explorer 7 (or higher) or Fire Fox 3.0 (or higher) to display properly.
- The application requires your Web browser to have cookies enabled and JavaScript on.

Step-by-Step Instructions (Text Only)

- 1) Click the "Edit" button located at the bottom of the page.
 - a) The following fields will display text entry boxes:
 - i) Name
 - ii) Marital Status
 - iii) Marital Date
 - iv) Country
 - v) Address Line 1
 - vi) Address Line 2
 - vii) City, State, Zip
 - viii) Care of
 - ix) Primary Phone
- 2) Change the "Marital Status" field to "Divorced"
- 3) Change the "Marital Status Date" field to the divorce date.

- a) To clear all fields, click the "Undo Changes" button.
- 4) Click the "Submit" button when finished making changes.
- 5) The "myInfo Changes" confirmation page will appear.
 - a) Review the information in red and check that the changes you are submitting are correct.
- 6) Click the "Confirm" button.
 - a) The confirmation page will appear.
 - b) To print a copy of this change for your records, click the green print button in the upper left corner of the page.
- 7) You will receive an email confirmation of this request.
- 8) If you had family coverage with your previous spouse, or if there are dependents on your family coverage, continue with the following steps.
- 9) Click the "Health" tab located along the top navigation ribbon.
 - a) The "Health Insurance Coverage Summary" screen will appear.
- 10) Click the "Edit" button located to the left of active health insurance listing.
 - a) The "Report Change" page will appear.
- 11) Click the radio button (i.e. circle) in front of "Remove Dependent" to select this option.
- 12) Click the "Continue" button.
 - a) The "Remove Dependent" selection page will appear.
- 13) Select "DIVORCE" from reason for removing the dependent drop down box.
 - a) The Spouse and any stepchildren will automatically be selected.
- 14) Select the box to the left of each dependent (if any) you would like to remove.
- 15) Click the "Submit" button at the bottom of the page.
 - a) The "Remove Dependent" confirmation page will appear.
- 16) Review the information and check that the changes you are submitting are correct.
- 17) Click the square next to the confirmation statement at the bottom of the page.
- 18) Click the square acknowledging that documentation is required.
- 19) Click the "Confirm" button.
 - a) The confirmation page will appear.
 - b) To print a copy of this change for your records, click the green print button.
- 20) You will receive an email confirmation of this request.
- 21) To see the status of your request, click the "myRequests" button at the bottom of the myInfo page.
- 22) Log off myETF Benefits by clicking on the "Logoff" tab located at the top right of the navigation ribbon.

Step-by-Step Instructions with Visuals

Ret	f	Edit myInfo								
myinfo	Health Life	Disability WRS Other Benefits Help Log Off								
		Member Informat Select "Divorced" and Spouse Information								
	Member ID: SSN: Name (First/Middle/Last/Suffix): Date of Birth: Gender: Marital Status: Marital Status Date: Employer:	1234-5678 XXX-XXX220 CLARK J KENT Select ne 07/22/1941 MALE MARRIED 08/28/1965 (MM/DD/YYYY) ETF-STATE ANNT (SICK LEAVE) Updating Social Security Numbers and Dates of Birth require additional documentation. Please work directly with your employed								
		Contact Information								
	Home Address: Country: Address Line 1:	UNITED STATES - US Primary Email: citori@ymail.com 344 CLINTON STREET Primary Phone: 6085242141 Ext. (only numbers are allowed) (only numbers are allowed)								
	Address Line 2: City, State: Zip Code: Care of:	MADISON WISCONSIN-WI 537171810 (only numbers are allowed) Click "Submit" to continue.								
		Updating your e-mail address must be completed inrough the Wisconsin Self-Service account maintenance.								
		Submit Clear Return to myInfo								



Your have made the following changes. If correct, please press the Confirm button, or press the Cancel button to return back to the Edit page.

	Member Information		Spouse Information					
Member ID: SSN: Name: Date of Birth: Gender: Marital Status: Marital Status Date:	1234-5678 XXX-XX-X616 CLARK J KENT 06/30/1978 MALE DIVORCED 07/26/2010	Member ID: SSN: Name: Date of Birth: Gender:	1009-5890 XXX-XX-X255 LOIS LANE-KENT 09/23/1981 FEMALE					
	Cont	act Information						
Home Address:	344 CLINTON ST MADISON, WI 53717-1810, US DANE COUNTY	Primary Email: Primary Phone:	Superman@etf.state.wi.us 608-5242142					
	Changes you are submitting will show in red. Confirm the change by clicking here.	firm Cancel						



myETF Benefits												
TE	IJ		Health Insurance Enrollment Summary									
myInfo	Health	Life	ife Disability WRS Other Benefits Contact Us Log Off									
Member ID:	1234-5678	3 SSN	: XXX-XX-X616	Sub	scriber: CLARK	J KENT						
	Healt	h Plan		Cove	rage Level	Begin Date	End Date	Status	Employer			
View Ed		HEALTH PI	LAN	MEDIC	ARE - FAMILY 2	10/01/2007		ACTIVE	ETF-STATE ANNT (SICK LEAVE)			
View				PIC	ARE - FAMILY 1	07/01/2006	09/30/200	7 TERMINATED	ETF-STATE ANNT (SICK LEAVE)			
View	D	Click h	lick here to make hanges to health insurance.		FAMILY	04/01/2005	06/30/200	6 TERMINATED	EMPLOYEE TRUST FUNDS, DEPT OF			
View	DE	chang			FAMILY	01/01/2003	03/31/200	5 TERMINATED	EMPLOYEE TRUST FUNDS, DEPT OF			
View	ST	ins			FAMILY	01/01/1994	12/31/200	2 TERMINATED	EMPLOYEE TRUST FUNDS, DEPT OF			
Pe	myETF Benefits Report Change to Active Health Insurance Enrollment											
myInfo	He	alth	Life	Disability	WRS	Other Benefits	Help	Log Off				
	ETF Me	mber ID: 1	2345678			SSN: X	XX-XX-X616		Subscriber: CLARK J KENT			
	E	mployer: L	ETF-STATE ANNT EAVE)	(SICK		Health Plan: D	ean health pl	Coverage Level: MEDICARE - FAMILY 2				
Please select the change you would like to make from the options listed below. If the reason for your change is not listed, please contact your employer. If you have experienced more than one change, choose the one that occurred first. When you have finished reporting the first change, select additional changes as needed. I would like to:												

Please use the mylnfo screen and press Edit to update your demographic, address and phone information.

Re	etf						Healt	myETF Ber	nefits ove Depend	ent						
myInfo	Health		Life	Disability	WRS	Other Bene	fits Help	Log Off								
6																
	Selec	ct "DI	VORCE"	as the	SSN- XXX.XX.2200								Subscriber: CLABK J KENT			
	reaso	on for	removi	ing the	Health Plan: DEAN HEALTH PLAN Coverage								verage Level: 1	VEDICARE - FAMILY 2		
dependent and click "SUBIVIT".																
		,	Reason for Re	emoving Dependent:	Select One			Event	Date:	D MM	DD/YYYY					
		Select	Member ID) Name	Birthdate	Gender	Relationship	Tax Dependent	Disabled	Medicare A	Medicare B	Begin Date	Old End Date	New End Date		
			12345678		07/22/19/1	MALE	SELE	NO	NO	07/01/2006	07/01/2006	10/01/2007				
			87654321		10/25/1041	EEMALE	SPOUSE	NO	NO	10/01/2007	10/01/2007	10/01/2007				
			07004321	LUIS M LANE-KEIN I	10/25/1942	FEMALE	SPOUSE	NO	NO	10/01/2007	10/01/2007	10/01/2007				
								Submit Ca	ncel							
Re	etf						Health	myETF Bene	e fits ^{ve Depender}	nt						
myinfo	Health		Life	Disability	WRS	Other Benefi	ts Help	Log Off								
	ETF Me	ember ID:	1234-5678					SSN: XXX-X	X-X200				Subscriber: CL	ARK J KENT '		
	E	mployer:	ETF-STATE A	ANNT (SICK LEAVE)				Health Plan: DEA	N HEALTH P	LAN		Cove	erage Level: ME	DICARE - FAMILY 2		
		R	leason for Re	moving Dependent:	DIVORCE											
		Select	Member ID	Name	Birthdate	Gender	Relationship	Tax Dependent	Disabled	Medicare A	Medicare B	Begin Date	Old End Date	New End Date		
			12345678		07/22/1941	MALE	SELF	NO	NO	07/01/2006	07/01/2006	10/01/2007				
			87654321	LOIS M LANE-KENT	10/25/1942	FEMALE	SPOUSE	NO	NO	10/01/2007	10/01/2007	10/01/2007		07/31/2010		
		Y	our Reason fo	r Removing	ick tho	co two	hovos t	inge in c	overage level.	By confirming the	his change, your	r coverage level v	vill be updated to	single		
		с	overage. Pleas	se rememi	gree to	tho ta	o boxes i	S chang	e outside of y	your health benef	fits.	-	·	-		
					onditio	ns and	l click th	e l								
			B Co	RIVIS AND	"Conf	irm" b	utton.	alth insu	irance contra	ct made availabl	e to me through	the State of Wi	sconsin and have	read and		

conditions and click the "Confirm" button. Hest of my knowledge, all statements and answers are completed and true. All information is furnished under penalty of Wis. Stat. § 943.395. To the

mentation is required to process this change. I acknowledge that it is my responsibility to provide the appropriate documents to ETF within 5 days.

Confirm

9	et	f				myETF Benefits Health Insurance - Remove Dependent										
my	nfo	Health		Life	Disability	Click log of	here t f myE1		Log Off							
		ETF Mer En	nber ID: nployer:	1234-5678 ETF-STATE AM	INT (SICK LEAVE)	Ben	efits.		SSN: XXX-X Health Plan: DEA!	X-X200 N HEALTH PL	AN		Su Covera	lbscriber: Cl ge Level: M	ARK J KENT EDICARE - FAMILY 2	
			Y	our request ha	s been submitted to E noving Dependent:) ETF for validation. it: DEATH OF DEPENDENT				Clic	k here t	to print a	9	e Print		
				Select	Member ID	Name	Birthdate	Gender	Relationship	Tax Dependent	Disabled	re	auest f	or your	ind Date	New End Date
				12345678	CLARK J KENT	07/22/1941	MALE	SELF	NO	NO	0	recor	ds.			
				87654321	LOIS M LANE-KENT	10/25/1942	FEMALE	SPOUSE	NO	NO	10/01/2007	10/01/2007	10/01/2007		07/31/2010	
			Y	our Reason for overage. Please	Removing Dependent e remember to update	will terminate any other ben	all eligible de efit informatio	ependents and room that may be e	equires a change in c effected by this chang	coverage level. ge outside of y	By confirming your health ben	this change, you efits.	ur coverage level will	be updated to	single	

Return to Report Enrollment Change Return to Enrollment Summary