



BENEFITS COUNSELOR ACCESSIBILITY ROADMAP

The goal of the ALEX Accessibility Roadmap is to set benchmarks for progress and demonstrate a dedication to continuous product improvement. This document identifies the accessibility guidelines that are part of this roadmap and provides estimated timeframes for the completion of each phase. It also summarizes the WCAG accessibility guidelines that are part of this roadmap.

OVERVIEW OF JELLYVISION'S ACCESSIBILITY INITIATIVE

Jellyvision strives to develop user-friendly interactive web applications that are:

- Perceivable
- Operable
- Understandable
- Robust

Jellyvision strives to develop user-friendly products that are accessible to as many users as possible. As part of its Accessibility Initiative, Jellyvision is committed to doing what's readily achievable in its products to remove and prevent as many barriers to accessibility as possible for those users with disabilities.

When addressing the accessibility of its products, Jellyvision will look to the standards and guidelines set forth by the Worldwide Web Consortium (W3C) in its WCAG 2.0 documentation.

Due to the fact that the Benefits Counselor web application is a dynamic, media rich, interactive experience that's based heavily on complex business logic and large in scope, it's unrealistic for this product to achieve full conformance to WCAG 2.0 Level AA guidelines. Accepting this, Jellyvision has set the accessibility goal for this product as follows:

Make the Benefits Counselor application as accessible as possible to users with the following disabilities:

- *Low Vision (proper use of contrast and screen reader support)*
- *Blind (screen reader support)*
- *Hard of Hearing (Closed Captioning)*
- *Deaf (Closed Captioning)*

ROADMAP SUMMARY

Currently Implemented (V10+):

- Audio captioning (BC conversation)
- Proper use of color
- Seizure mitigation (3 flashes or below)
- Text magnification (up to 200%)
- Pause/Play controls
- Sensory characteristics (UI controls, etc., described in a non-visual manner)

Implemented as of August 2018:

- Keyboard only navigation
- Reading and Focus Orders

To Be Implemented -- August 2019:

- Contrast (Minimum)
- JAWS and VoiceOver support
 - Alternative-text descriptions
 - Heading and Labels
 - Content marked up using appropriate semantic elements
 - Identifying language