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*Note: The Health Plan & Vendor Contacts list is updated on a quarterly basis for employer use. For eligibility questions, please contact your ETF Employer Services contact.*

**HEALTH PLANS**

**Aspirus Health Plan**

CONTACT TYPE	PRIMARY CONTACT NAME EMAIL ADDRESS	PRIMARY CONTACT PHONE/FAX NUMBER	ALTERNATE CONTACT NAME EMAIL ADDRESS	ALTERNATE CONTACT PHONE/FAX NUMBER
Membership & Coverage	Enrollment & Billing Department <a href="mailto:enrollment@aspirushealthplan.com">enrollment@aspirushealthplan.com</a>	Fax: 715-257-5995	Megan Umnus <a href="mailto:megan.umnus@aspirushealthplan.com">megan.umnus@aspirushealthplan.com</a>	715-843-1396 Fax: 715-843-1246
Claims	Customer Service <a href="mailto:customerservice@aspirushealthplan.com">customerservice@aspirushealthplan.com</a>	866-631-8583	Megan Umnus <a href="mailto:megan.umnus@aspirushealthplan.com">megan.umnus@aspirushealthplan.com</a>	715-843-1396 Fax: 715-843-1246
Benefit Fairs & Supplies	Megan Umnus <a href="mailto:megan.umnus@aspirushealthplan.com">megan.umnus@aspirushealthplan.com</a>	715-843-1396 Fax: 715-843-1246	Sandy Ferg-Weisner <a href="mailto:sandra.ferg-weisner@aspirushealthplan.com">sandra.ferg-weisner@aspirushealthplan.com</a>	715-843-1391 Fax: 715-843-1246
Employee Customer Service	Customer Service <a href="mailto:customerservice@aspirushealthplan.com">customerservice@aspirushealthplan.com</a>	866-631-8583	Megan Umnus <a href="mailto:megan.umnus@aspirushealthplan.com">megan.umnus@aspirushealthplan.com</a>	715-843-1396 Fax: 715-843-1246
Complaints & Grievances	Customer Service <a href="mailto:customerservice@aspirushealthplan.com">customerservice@aspirushealthplan.com</a>	866-631-8583	Megan Umnus <a href="mailto:megan.umnus@aspirushealthplan.com">megan.umnus@aspirushealthplan.com</a>	715-843-1396 Fax: 715-843-1246

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## Dean Health Plan

- Dean Health Plan by Medica • Prevea360 East • Medica West and Mayo Clinic Health System
- Access Plan • State Maintenance Plan (SMP)

CONTACT TYPE	PRIMARY CONTACT NAME EMAIL ADDRESS	PRIMARY CONTACT PHONE/FAX NUMBER	ALTERNATE CONTACT NAME EMAIL ADDRESS	ALTERNATE CONTACT PHONE/FAX NUMBER
Membership & Coverage	Enrollment & Billing Department <a href="mailto:ETFEnroll@deancare.com">ETFEnroll@deancare.com</a>	800-649-0258 Fax: 608-252-0873	Sara Fraederichs <a href="mailto:sara.fraederichs@deancare.com">sara.fraederichs@deancare.com</a> Jerrett Quella <a href="mailto:jerrett.quella@deancare.com">jerrett.quella@deancare.com</a>	Sarah F.: 608-827-4332 Jerrett Q.: 608-827-4051 Fax: 608-252-0873
Claims	Dean Health Plan Customer Care Center <a href="mailto:dhp.customerrelations@deancare.com">dhp.customerrelations@deancare.com</a> www.deancare.com/wi-employees  Prevea360 Customer Care Center <a href="mailto:ccc.memberserviceteam@prevea360.com">ccc.memberserviceteam@prevea360.com</a> www.prevea360.com/wi-employees	DHP: 800-279-1301 Prevea360: 877-230-7555 Fax (Both): 608-827-4212	Hope Weichbrod <a href="mailto:hope.weichbrod@deancare.com">hope.weichbrod@deancare.com</a>	608-836-1400 x4649 Fax: 608-827-4212
Benefit Fairs & Supplies	Penny Bound <a href="mailto:penny.bound@deancare.com">penny.bound@deancare.com</a>	608-827-4122 Fax: 608-252-0834	Julie Weichbrod <a href="mailto:julie.weichbrod@deancare.com">julie.weichbrod@deancare.com</a>  Olivia Peterson-Lammers <a href="mailto:olivia.peterson@medica.com">olivia.peterson@medica.com</a>	Julie: 608-828-2816 Olivia: 763-226-5266  Fax (both): 608-252-0834
Employee Customer Service	Dean Health Plan Customer Care Center <a href="mailto:dhp.customerrelations@deancare.com">dhp.customerrelations@deancare.com</a> www.deancare.com/wi-employees  Prevea360 Customer Care Center <a href="mailto:ccc.memberserviceteam@prevea360.com">ccc.memberserviceteam@prevea360.com</a> www.prevea360.com/wi-employees	DHP: 800-279-1301 Prevea360: 877-230-7555 Fax (Both): 608-827-4212	Hope Weichbrod <a href="mailto:hope.weichbrod@deancare.com">hope.weichbrod@deancare.com</a>	608-836-1400 x4649 Fax: 608-827-4212
Complaints & Grievances	Grievances & Appeals Team <a href="mailto:DHP.G.A.Triage@deancare.com">DHP.G.A.Triage@deancare.com</a>	608-828-1991 Fax: 608-252-0812	Grievances & Appeals Team <a href="mailto:DHP.G.A.Triage@deancare.com">DHP.G.A.Triage@deancare.com</a>	608-828-1991 Fax: 608-252-0812

## Common Ground Healthcare Cooperative

- Offered in partnership with Group Health Cooperative of Eau Claire

See [Group Health Cooperative of Eau Claire](#) for contact information

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## Group Health Cooperative of Eau Claire

• Common Ground Healthcare Cooperative • Group Health Cooperative of Eau Claire Greater Wisconsin • Group Health Cooperative of Eau Claire River Region

CONTACT TYPE	PRIMARY CONTACT NAME EMAIL ADDRESS	PRIMARY CONTACT PHONE/FAX NUMBER	ALTERNATE CONTACT NAME EMAIL ADDRESS	ALTERNATE CONTACT PHONE/FAX NUMBER
Membership & Coverage	Annie Pellatt <a href="mailto:ghcenrollment@group-health.com">ghcenrollment@group-health.com</a>	715-552-4300 Fax: 715-836-7683	Dual Spurlock <a href="mailto:dspurlock@group-health.com">dspurlock@group-health.com</a>	715-552-4300 Fax: 715-836-7683
Claims	Member Services	888-203-7770 Fax: 715-836-7683	Desi Gale <a href="mailto:dgale@group-health.com">dgale@group-health.com</a>	715-852-5715 Fax: 715-836-7683
Benefit Fairs & Supplies	Kira Simon <a href="mailto:ksimon@group-health.com">ksimon@group-health.com</a>	715-852-2051 Fax: 715-836-7683	Adam Yang <a href="mailto:ayang@group-health.com">ayang@group-health.com</a>	715-552-4300 Fax: 715-836-7683
Employee Customer Service	Member Services	888-203-7770 Fax: 715-836-7683	Dual Spurlock <a href="mailto:dspurlock@group-health.com">dspurlock@group-health.com</a>	715-552-4300 Fax: 715-836-7683
Complaints & Grievances	Laura Hatleli <a href="mailto:lhattleli@group-health.com">lhattleli@group-health.com</a>	715-852-2082 Fax: 715-836-7683	Jen Willi <a href="mailto:jwilli@group-health.com">jwilli@group-health.com</a>	715-972-6069 Fax: 715-836-7683

## Group Health Cooperative of South Central Wisconsin

CONTACT TYPE	PRIMARY CONTACT NAME EMAIL ADDRESS	PRIMARY CONTACT PHONE/FAX NUMBER	ALTERNATE CONTACT NAME EMAIL ADDRESS	ALTERNATE CONTACT PHONE/FAX NUMBER
Membership & Coverage	Ashley Trimble <a href="mailto:atrimble@ghcscw.com">atrimble@ghcscw.com</a>	608-251-4156 Fax: 608-662-4837	Kelly Alderman <a href="mailto:kalderman@ghcscw.com">kalderman@ghcscw.com</a>	608-251-4156 x4308 Fax: 608-662-4837
Claims	Kris Mack <a href="mailto:kmack@ghcscw.com">kmack@ghcscw.com</a>	6608-251-4156 x4474 Fax: 608-828-4856	Kelly Alderman <a href="mailto:kalderman@ghcscw.com">kalderman@ghcscw.com</a>	608-251-4156 x4308 Fax: 608-662-4837
Benefit Fairs & Supplies	Tammy Adler <a href="mailto:tadler@ghcscw.com">tadler@ghcscw.com</a>	608-828-4841 Fax: 662-4186	<i>Packets:</i> Penny Schnabel <a href="mailto:pschnabel@ghcscw.com">pschnabel@ghcscw.com</a> <i>Giveaways:</i> Brittney DuFrane <a href="mailto:bdufrane@ghcscw.com">bdufrane@ghcscw.com</a>	608-251-4156 x4946 608-251-4156 x4452
Employee Customer Service	GHC Member Services <a href="mailto:Member_Services@ghcscw.com">Member_Services@ghcscw.com</a>	Local: 608-823-4853 Toll-Free: 800-605-4327 Fax: 608-662-4186	Don Furseth <a href="mailto:dfurseth@ghcscw.com">dfurseth@ghcscw.com</a>	608-662-4919 Fax: 608-662-4186
Complaints & Grievances	Sue Sinnett <a href="mailto:ssinnett@ghcscw.com">ssinnett@ghcscw.com</a>	608-828-4853 Fax: 608-662-4980	Don Furseth <a href="mailto:dfurseth@ghcscw.com">dfurseth@ghcscw.com</a>	608-662-4919 Fax: 608-662-4980

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## HealthPartners

• HealthPartners Health Plan Southeast • HealthPartners Health Plan West • Robin by HealthPartners

CONTACT TYPE	PRIMARY CONTACT NAME EMAIL ADDRESS	PRIMARY CONTACT PHONE/FAX NUMBER	ALTERNATE CONTACT NAME EMAIL ADDRESS	ALTERNATE CONTACT PHONE/FAX NUMBER
Membership & Coverage	Kristin (Tina) Hedberg <a href="mailto:Kristin.m.hedberg@healthpartners.com">Kristin.m.hedberg@healthpartners.com</a>	952-883-6088 Fax: 952-883-6075	Heather Legrand <a href="mailto:Heather.l.legrand@healthpartners.com">Heather.l.legrand@healthpartners.com</a>	952-883-5212 Fax: 952-883-6075
Claims	Member Services	855-542-6922 Fax: 952-853-8710	Kyle Long <a href="mailto:kyle.p.long@healthpartners.com">kyle.p.long@healthpartners.com</a>	952-967-8976 Fax: 952- <b>853-8710</b>
Benefit Fairs & Supplies	Kyle Long <a href="mailto:kyle.p.long@healthpartners.com">kyle.p.long@healthpartners.com</a>	952-967-8976 Fax: 952-853-8710	Kristin Harrer <a href="mailto:kristin.e.harrer@healthpartners.com">kristin.e.harrer@healthpartners.com</a>	952-883-7733 Fax: 952-853-8710
Employee Customer Service	Member Services	855-542-6922	Care Line	800-551-0859
Complaints & Grievances	<a href="mailto:DRT@healthpartners.com">DRT@healthpartners.com</a>	Fax: 952-883-5666	<a href="mailto:DRT@healthpartners.com">DRT@healthpartners.com</a>	Fax: 952-883-5666

## Medical Associates Health Plan

CONTACT TYPE	PRIMARY CONTACT NAME EMAIL ADDRESS	PRIMARY CONTACT PHONE/FAX NUMBER	ALTERNATE CONTACT NAME EMAIL ADDRESS	ALTERNATE CONTACT PHONE/FAX NUMBER
Membership & Coverage	Kathy Brosius <a href="mailto:kbrosius@mahealthcare.com">kbrosius@mahealthcare.com</a>	563-584-4761 Fax: 563-584-4760	Laura Boge <a href="mailto:lboge@mahealthcare.com">lboge@mahealthcare.com</a>	563-584-4857 Fax: 563-556-5134
Claims	Kristy Stoney <a href="mailto:kstoney@mahealthcare.com">kstoney@mahealthcare.com</a>	563-584-4843 Fax: 563-556-5134	Sherie Simmons <a href="mailto:ssimmons@mahealthcare.com">ssimmons@mahealthcare.com</a>	563-584-4825 Fax: 563-556-5134
Benefit Fairs & Supplies	Amy Henry <a href="mailto:ahenry@mahealthcare.com">ahenry@mahealthcare.com</a>	563-584-4839 Fax: 563-556-5134	Sales Department	800-747-8900 Fax: 563-556-5134
Employee Customer Service	Kathy Brosius <a href="mailto:kbrosius@mahealthcare.com">kbrosius@mahealthcare.com</a>	563-584-4761 Fax: 563-584-4760	Laura Boge <a href="mailto:lboge@mahealthcare.com">lboge@mahealthcare.com</a>	563-584-4857 Fax: 563-556-5134
Complaints & Grievances	Laura Boge <a href="mailto:lboge@mahealthcare.com">lboge@mahealthcare.com</a>	563-584-4857 Fax: 563-556-5134	Karen Brunton <a href="mailto:kbrunton@mahealthcare.com">kbrunton@mahealthcare.com</a>	563-584-4780 Fax: 563-556-5134

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## MercyCare Health Plan

CONTACT TYPE	PRIMARY CONTACT NAME EMAIL ADDRESS	PRIMARY CONTACT PHONE/FAX NUMBER	ALTERNATE CONTACT NAME EMAIL ADDRESS	ALTERNATE CONTACT PHONE/FAX NUMBER
Membership & Coverage	Laurie Thiele <a href="mailto:lthiele@mhemail.org">lthiele@mhemail.org</a>	608-757-3105 Fax: 608-752-3751	Vicki Aarstad <a href="mailto:vaarstad@mhemail.org">vaarstad@mhemail.org</a>	608-758-7722 Fax: 608-752-3751
Claims	Karol Frame <a href="mailto:kframe@mhemail.org">kframe@mhemail.org</a>	608-741-3343 Fax: 608-752-3751	Deanna Nauman <a href="mailto:dnauman@mhemail.org">dnauman@mhemail.org</a>	608-758-7705 Fax: 608-752-3751
Benefit Fairs & Supplies	Sherrie Sargent <a href="mailto:ssargent@mhemail.org">ssargent@mhemail.org</a>	608-757-3104 Fax: 608-752-3751	Josh Mummery <a href="mailto:jmummery@mhemail.org">jmummery@mhemail.org</a>	608-758-7738 Fax: 608-752-3751
Employee Customer Service	Karol Frame <a href="mailto:kframe@mhemail.org">kframe@mhemail.org</a>	608-741-3343 Fax: 608-752-3751	Deanna Nauman <a href="mailto:dnauman@mhemail.org">dnauman@mhemail.org</a>	608-758-7705 Fax: 608-752-3751
Complaints & Grievances	Shelly Rick <a href="mailto:srick@mhemail.org">srick@mhemail.org</a>	608-758-7730 Fax: 608-758-7726	Joan Fisher <a href="mailto:jfisher@mhemail.org">jfisher@mhemail.org</a>	608-741-5643 Fax: 608-758-7726

## Network Health

CONTACT TYPE	PRIMARY CONTACT NAME EMAIL ADDRESS	PRIMARY CONTACT PHONE/FAX NUMBER	ALTERNATE CONTACT NAME EMAIL ADDRESS	ALTERNATE CONTACT PHONE/FAX NUMBER
Membership & Coverage	Vanessa Cagal <a href="mailto:vcagal@networkhealth.com">vcagal@networkhealth.com</a> <a href="mailto:etf@networkhealth.com">etf@networkhealth.com</a>	Vanessa Cagal: 920-720-1504	Tammy Harker <a href="mailto:tharker@networkhealth.com">tharker@networkhealth.com</a>	Office: 920-720-1503
Claims	Customer Service <a href="https://networkhealth.com/contact-us/index.html">https://networkhealth.com/contact-us/index.html</a> Vanessa Cagal <a href="mailto:vcagal@networkhealth.com">vcagal@networkhealth.com</a> <a href="mailto:etf@networkhealth.com">etf@networkhealth.com</a>	Customer Service: 844-625-2208 Vanessa Cagal: 920-720-1504	Tammy Harker <a href="mailto:tharker@networkhealth.com">tharker@networkhealth.com</a>	Office: 920-720-1503
Benefit Fairs & Supplies	Vanessa Cagal <a href="mailto:vcagal@networkhealth.com">vcagal@networkhealth.com</a> <a href="mailto:etf@networkhealth.com">etf@networkhealth.com</a>	Vanessa Cagal: 920-720-1504	Tammy Harker <a href="mailto:tharker@networkhealth.com">tharker@networkhealth.com</a>	Office: 920-720-1503

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<b>Network Health (Cont.)</b>				
<b>CONTACT TYPE</b>	<b>PRIMARY CONTACT NAME EMAIL ADDRESS</b>	<b>PRIMARY CONTACT PHONE/FAX NUMBER</b>	<b>ALTERNATE CONTACT NAME EMAIL ADDRESS</b>	<b>ALTERNATE CONTACT PHONE/FAX NUMBER</b>
Employee Wellness	Customer Service: <a href="https://networkhealth.com/contact-us/index.html">https://networkhealth.com/contact-us/index.html</a>  Vanessa Cagal: <a href="mailto:vcagal@networkhealth.com">vcagal@networkhealth.com</a> <a href="mailto:etf@networkhealth.com">etf@networkhealth.com</a>	Customer Service: 844-625-2208  Vanessa Cagal: 920-720-1504	Tammy Harker <a href="mailto:tharker@networkhealth.com">tharker@networkhealth.com</a>	Office: 920-720-1503
Complaints & Grievances	Customer Service: <a href="https://networkhealth.com/contact-us/index.html">https://networkhealth.com/contact-us/index.html</a>  Vanessa Cagal: <a href="mailto:vcagal@networkhealth.com">vcagal@networkhealth.com</a> <a href="mailto:etf@networkhealth.com">etf@networkhealth.com</a>	Customer Service: 844-625-2208  Vanessa Cagal: 262-825-9784	Tammy Harker <a href="mailto:tharker@networkhealth.com">tharker@networkhealth.com</a>	Office: 920-720-1503
<b>Quartz</b>				
<i>• Quartz Central • Quartz – UW Health • Quartz West</i>				
<b>CONTACT TYPE</b>	<b>PRIMARY CONTACT NAME EMAIL ADDRESS</b>	<b>PRIMARY CONTACT PHONE/FAX NUMBER</b>	<b>ALTERNATE CONTACT NAME EMAIL ADDRESS</b>	<b>ALTERNATE CONTACT PHONE/FAX NUMBER</b>
Membership & Coverage	Jody Huntington <a href="mailto:ETFEnrollmentLeads@quartzbenefits.com">ETFEnrollmentLeads@quartzbenefits.com</a>	608-385-8100 Fax: 608-643-2564	Justin Propson <a href="mailto:ETFEnrollmentLeads@quartzbenefits.com">ETFEnrollmentLeads@quartzbenefits.com</a>	608-471-4652 Fax: 608-643-2564
Claims	Jamie Ramsey <a href="mailto:Jamie.ramsey@quartzbenefits.com">Jamie.ramsey@quartzbenefits.com</a>	608-643-1483 Fax: 608-643-2564	Lora Stefanski <a href="mailto:Lora.Stefanski@quartzbenefits.com">Lora.Stefanski@quartzbenefits.com</a>	608-881-8002 Fax: 608-643-2564
Benefit Fairs & Supplies	Brittany Coyne <a href="mailto:brittany.coyne@quartzbenefits.com">brittany.coyne@quartzbenefits.com</a>	608-471-4658 Fax: 608-643-2564	Linsey Tennyson <a href="mailto:Linsey.Tennyson@quartzbenefits.com">Linsey.Tennyson@quartzbenefits.com</a>	608-471-4894 Fax: 608-643-2564
Employee Customer Service	Jamie Ramsey <a href="mailto:Jamie.ramsey@quartzbenefits.com">Jamie.ramsey@quartzbenefits.com</a>	608-643-1483 Fax: 608-643-2564	Lora Stefanski <a href="mailto:Lora.Stefanski@quartzbenefits.com">Lora.Stefanski@quartzbenefits.com</a>	608-881-8002 Fax: 608-643-2564
Complaints & Grievances	Kate Salvesson <a href="mailto:Kathryn.Salveson@quartzbenefits.com">Kathryn.Salveson@quartzbenefits.com</a>	608-643-1527 Fax: 608-644-3500	Appeals Specialists <a href="mailto:AppealsSpecialists@quartzbenefits.com">AppealsSpecialists@quartzbenefits.com</a>	866-569-3426 Fax: 608-644-3500

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## Security Health Plan

CONTACT TYPE	PRIMARY CONTACT NAME EMAIL ADDRESS	PRIMARY CONTACT PHONE/FAX NUMBER	ALTERNATE CONTACT NAME EMAIL ADDRESS	ALTERNATE CONTACT PHONE/FAX NUMBER
Membership & Coverage	<a href="mailto:shpmember@securityhealth.org">shpmember@securityhealth.org</a>	715-221-9444 option 2	Angel Sadowska <a href="mailto:sadowska.angela@securityhealth.org">sadowska.angela@securityhealth.org</a>	715-221-9209
Claims	Sommer Weiland <a href="mailto:weiland.sommer@securityhealth.org">weiland.sommer@securityhealth.org</a>	715-221-9368	Lindy Bohman <a href="mailto:bohman.lindy@securityhealth.org">bohman.lindy@securityhealth.org</a>	715-221-9841
Benefit Fairs & Supplies	Angie Pero <a href="mailto:pero.angela@securityhealth.org">pero.angela@securityhealth.org</a>	715-221-9442	Beth Krull <a href="mailto:krull.bethany@securityhealth.org">krull.bethany@securityhealth.org</a>	715-221-9472
Complaints & Grievances	Jody Hoffman <a href="mailto:hoffman.jody@securityhealth.org">hoffman.jody@securityhealth.org</a>	715-221-9661	Paula Jacobson <a href="mailto:jacobson.paula@securityhealth.org">jacobson.paula@securityhealth.org</a>	715-221-9644

## UnitedHealthcare

• IYC Medicare Advantage by UnitedHealthcare • Medicare Plus by UnitedHealthcare

CONTACT TYPE	PRIMARY CONTACT NAME EMAIL ADDRESS	PRIMARY CONTACT PHONE/FAX NUMBER	ALTERNATE CONTACT NAME EMAIL ADDRESS	ALTERNATE CONTACT PHONE/FAX NUMBER
Membership & Coverage	Nathan Young <a href="mailto:ec_ov_eghp_be@uhc.com">ec_ov_eghp_be@uhc.com</a>		Kia Yang <a href="mailto:wi_etf@uhc.com">wi_etf@uhc.com</a>	952-202-9578
Claims	Kia Yang <a href="mailto:wi_etf@uhc.com">wi_etf@uhc.com</a>	952-202-9578	UHC Customer Service (Green Bay, WI)	1-844-876-6175
Benefit Fairs & Supplies	Andy Baumann <a href="mailto:ClientService_andrewbaumann@uhc.com">ClientService_andrewbaumann@uhc.com</a>	920-301-4690	Dede Raybuck <a href="mailto:dede_raybuck@uhc.com">dede_raybuck@uhc.com</a>	763-957-6523
Complaints & Grievances	Andy Baumann <a href="mailto:ClientService_andrewbaumann@uhc.com">ClientService_andrewbaumann@uhc.com</a>	920-301-4690	Kia Yang <a href="mailto:wi_etf@uhc.com">wi_etf@uhc.com</a>	952-202-9578

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## ACCIDENT PLAN

### Securian

CONTACT TYPE	PRIMARY CONTACT NAME EMAIL ADDRESS	PRIMARY CONTACT PHONE/FAX NUMBER	ALTERNATE CONTACT NAME EMAIL ADDRESS	ALTERNATE CONTACT PHONE/FAX NUMBER
Membership & Coverage	Madison Branch Office <a href="mailto:MadisonBranch@securian.com">MadisonBranch@securian.com</a>	866-295-8690 Fax: 608-277-8665	Kjirsten Elsner <a href="mailto:kjirsten.elsner@securian.com">kjirsten.elsner@securian.com</a>	866-295-8690 x55817 Fax: 608-277-8665
Claims	Madison Branch Office <a href="mailto:MadisonBranch@securian.com">MadisonBranch@securian.com</a>	866-295-8690 Fax: 608-277-8665	Kjirsten Elsner <a href="mailto:MadisonBranch@securian.com">MadisonBranch@securian.com</a>	866-295-8690 x55817 Fax: 608-277-8665

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## DENTAL

### Delta Dental

• Uniform Dental • Delta Dental PPO Plus Premier™ – Preventive Plan • Delta Dental PPO™ – Select Plan • Delta Dental PPO Plus Premier™ – Select Plus Plan

CONTACT TYPE	PRIMARY CONTACT NAME EMAIL ADDRESS	PRIMARY CONTACT PHONE/FAX NUMBER	ALTERNATE CONTACT NAME EMAIL ADDRESS	ALTERNATE CONTACT PHONE/FAX NUMBER
Membership & Coverage	Enrollment & Billing Team <a href="mailto:ETFenrollment@deltadentalwi.com">ETFenrollment@deltadentalwi.com</a>	844-337-8383 (no fax)	Customer Experience Specialists <a href="mailto:ETFcustomerservice@deltadentalwi.com">ETFcustomerservice@deltadentalwi.com</a>	844-337-8383 (no fax)
Claims	Customer Experience Specialist <a href="mailto:ETFcustomerservice@deltadentalwi.com">ETFcustomerservice@deltadentalwi.com</a>	844-337-8383 (no fax)	Sales Account Management <a href="mailto:ETFsales@deltadentalwi.com">ETFsales@deltadentalwi.com</a>	Fax: 715-343-7623
Benefit Fairs & Supplies	Sales Account Management <a href="mailto:ETFsales@deltadentalwi.com">ETFsales@deltadentalwi.com</a>	800-236-3713 Fax: 715-343-7623	Megan Wohlfeil <a href="mailto:Megan.Wohlfeil@deltadentalwi.com">Megan.Wohlfeil@deltadentalwi.com</a>	715-343-7679
Employee Customer Service	Customer Experience Specialist <a href="mailto:ETFcustomerservice@deltadentalwi.com">ETFcustomerservice@deltadentalwi.com</a>	844-337-8383 (no fax)	Sales Account Management <a href="mailto:ETFsales@deltadentalwi.com">ETFsales@deltadentalwi.com</a>	715-343-7679 Fax: 715-343-7623
Complaints & Grievances	Customer Experience Specialist <a href="mailto:ETFcustomerservice@deltadentalwi.com">ETFcustomerservice@deltadentalwi.com</a>	844-337-8383 Fax: 715-343-7611	Megan Wohlfeil <a href="mailto:Megan.Wohlfeil@deltadentalwi.com">Megan.Wohlfeil@deltadentalwi.com</a>	715-343-7679 Fax: 715-343-7623

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## LIFE INSURANCE

### Securian Financial Group

• Wisconsin Public Employers Group Life Insurance Program

CONTACT TYPE	PRIMARY CONTACT NAME EMAIL ADDRESS	PRIMARY CONTACT PHONE/FAX NUMBER	ALTERNATE CONTACT NAME EMAIL ADDRESS	ALTERNATE CONTACT PHONE/FAX NUMBER
Membership & Coverage	Madison Branch Office <a href="mailto:MadisonBranch@securian.com">MadisonBranch@securian.com</a>	866-295-8690 Fax: 608-277-8665	Jody White <a href="mailto:jody.white@securian.com">jody.white@securian.com</a>	866-295-8690 x55821 Fax: 608-277-8665
Claims	Madison Branch Office <a href="mailto:MadisonBranch@securian.com">MadisonBranch@securian.com</a>	866-295-8690 Fax: 608-277-8665	Kjirsten Elsner <a href="mailto:MadisonBranch@securian.com">MadisonBranch@securian.com</a>	866-295-8690 x55817 Fax: 608-277-8665
Complaints & Grievances	Madison Branch Office <a href="mailto:MadisonBranch@securian.com">MadisonBranch@securian.com</a>	866-295-8690 Fax: 608-277-8665	Kjirsten Elsner <a href="mailto:kjirsten.elsner@securian.com">kjirsten.elsner@securian.com</a>	866-295-8690 x55817 Fax: 608-277-8665

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## PHARMACY BENEFITS

### Navitus Health Solutions

CONTACT TYPE	PRIMARY CONTACT NAME EMAIL ADDRESS	PRIMARY CONTACT PHONE/FAX NUMBER	ALTERNATE CONTACT NAME EMAIL ADDRESS	ALTERNATE CONTACT PHONE/FAX NUMBER
Membership & Coverage	Customer Care	866-333-2757 (Active and early retiree) 866-270-3877 (Navitus MedicareRx)	Ryan Olson <a href="mailto:ryan.olson@navitus.com">ryan.olson@navitus.com</a> Felicia Weihert <a href="mailto:felicia.weihert@navitus.com">felicia.weihert@navitus.com</a>	920-221-4210 Fax: 920-221-4710 920-221-4079 Fax: 920-221-4878
Claims	Customer Care	866-333-2757 (Active and early retiree) 866-270-3877 (Navitus MedicareRx)	Ryan Olson <a href="mailto:ryan.olson@navitus.com">ryan.olson@navitus.com</a> Felicia Weihert <a href="mailto:felicia.weihert@navitus.com">felicia.weihert@navitus.com</a>	920-221-4210 Fax: 920-221-4710 920-221-4079 Fax: 920-221-4878
Benefit Fairs & Supplies	Felicia Weihert <a href="mailto:felicia.weihert@navitus.com">felicia.weihert@navitus.com</a>	920-221-4079 Fax: 920-221-4878	Ryan Olson <a href="mailto:ryan.olson@navitus.com">ryan.olson@navitus.com</a>	920-221-4210 Fax: 920-221-4710
Complaints & Grievances	Jacki Fritsche <a href="mailto:jacki.fritsche@navitus.com">jacki.fritsche@navitus.com</a> <a href="mailto:NavitusAppeals@navitus.com">NavitusAppeals@navitus.com</a>	608-298-5781 Fax: 855-673-6507	Preston Blarek <a href="mailto:preston.blarek@navitus.com">preston.blarek@navitus.com</a>	920-221-4261 Fax: 855-673-6507

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## PRE-TAX BENEFITS

### Optum

• Employee Reimbursement Accounts • Health Savings Account • Commuter Fringe Benefits

CONTACT TYPE	PRIMARY CONTACT NAME EMAIL ADDRESS	PRIMARY CONTACT PHONE/FAX NUMBER	ALTERNATE CONTACT NAME EMAIL ADDRESS	ALTERNATE CONTACT PHONE/FAX NUMBER
Membership & Coverage	Optum/CYC Customer Service <a href="mailto:service@optumfinancial.com">service@optumfinancial.com</a>	833-881-8158		
Claims	Claims Department	833-881-8158 Fax: 443-681-4602		
Benefit Fairs & Supplies	Todd Forwood <a href="mailto:ofetfsupport@optum.com">ofetfsupport@optum.com</a>	443-274-7142		
Complaints & Grievances	<a href="mailto:ofetfappeals@optum.com">ofetfappeals@optum.com</a>			

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## VISION

### DeltaVision

CONTACT TYPE	PRIMARY CONTACT NAME EMAIL ADDRESS	PRIMARY CONTACT PHONE/FAX NUMBER	ALTERNATE CONTACT NAME EMAIL ADDRESS	ALTERNATE CONTACT PHONE/FAX NUMBER
Membership & Coverage	<a href="mailto:ETFenrollment@deltadentalwi.com">ETFenrollment@deltadentalwi.com</a>	844-337-8383	<a href="mailto:ETFsales@deltadentalwi.com">ETFsales@deltadentalwi.com</a>	Fax: 715-343-7623
Claims	EyeMed Vision Care	855-544-6035		
Benefit Fairs & Supplies	Sales Account Management <a href="mailto:ETFsales@deltadentalwi.com">ETFsales@deltadentalwi.com</a>	800-236-3713 Fax: 715-343-7623	Megan Wohlfeil <a href="mailto:Megan.Wohlfeil@deltadentalwi.com">Megan.Wohlfeil@deltadentalwi.com</a>	715-343-7679 Fax: 715-343-7623
Employee Customer Service	EyeMed Vision Care	855-544-6035		
Complaints & Grievances	EyeMed Vision Care	855-544-6035		

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# WELL WISCONSIN

## WebMD Health Services

CONTACT TYPE	PRIMARY CONTACT NAME EMAIL ADDRESS	PRIMARY CONTACT PHONE/FAX NUMBER	ALTERNATE CONTACT NAME EMAIL ADDRESS	ALTERNATE CONTACT PHONE/FAX NUMBER
Membership & Coverage	Emily Rosetter, Director, Strategic Accounts <a href="mailto:erosetter@webmd.net">erosetter@webmd.net</a>	Direct: 651-681-3317 Cell: 612-987-5000	Anne Polacheck <a href="mailto:apolacheck@webmd.net">apolacheck@webmd.net</a>	Cell: 708-553-6252
Employer Onsite Screening Services	Katie Storlie, Coordinator, Screening/Vaccination Services <a href="mailto:kstorlie@webmd.net">kstorlie@webmd.net</a>	651-681-3318		
Well Wisconsin Program	Renee Fox <a href="mailto:rfox@webmd.net">rfox@webmd.net</a>	715-551-9964	Julie Cruz <a href="mailto:jcruz@webmd.net">jcruz@webmd.net</a>	608-893-3271
Employee Customer Service	WebMD Customer Service	800-821-6591		

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*Note: The Health Plan & Vendor Contacts list is updated on a quarterly basis for employer use. For eligibility questions, please contact your ETF Employer Services contact.*